

May 28, 2019

Eye On Water

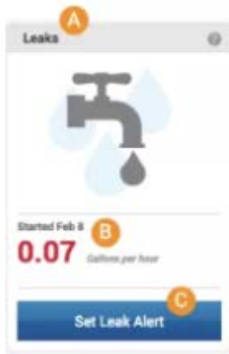
Press Release

While Eye On Water is constantly on the lookout for leaks, residents need to set a Leak Alert in order to be notified of a potential leak. The Eye On Water system detects possible leaks by looking for 24 consecutive hours of flowing water above a specified limit, which is known as the *alert threshold*. By setting an alert threshold, the system looks back to the previous 24 hours from the most recent time your meter communicated with Eye On Water. If your threshold was exceeded during that time, an alert will be sent. However, if flow dropped below the threshold or to zero, even if your threshold was exceeded one or more times in that 24-hour period, no alert will be sent. While there is no one answer to what threshold should be set, it is recommended to set a low threshold of no more than 1 to 5 gallons per hour. This will help you spot the most common sources of household leaks, which can include dripping faucets, leaky toilets, and broken sprinkler pipes. For instructions on how to set up the Leak Alert feature on the Eye

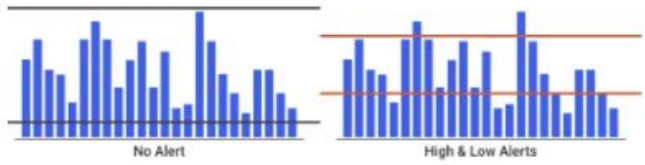
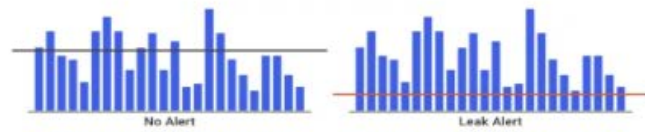
On Water, please visit the following links:

<https://helpeyeonwater.com/2018/05/23/setting-alerts/> (website) and

<https://helpeyeonwater.com/2018/05/24/setting-alerts-2/> (app).



A Leak Module | B Leak Rate | C Set Leak Alert Button



Configuration for

Set expected flow type for this meter

Continuous Flow

Intermittent Flow

TYPE LIMITS ALERTS SUMMARY

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