

May 6, 2019

Eye On Water

Press Release

In order to access the many features found on the Eye On Water system, residents will need to create an Eye On Water account. The image provided explains how to set up an account on <https://eyeonwater.com/> as well as the app. For further assistance, please visit the following links: <https://helpeyeonwater.com/2018/05/23/creating-an-account/> and <https://helpeyeonwater.com/2018/05/23/sign-up/> .



Welcome to EyeOnWater

Connect to your water utility for your latest information. Currently over 1,000 utilities supported.

Log In

Sign Up

Want to check it out first? [View Demo](#)

Steps to Create an EyeOnWater Account

1. Enter your service or billing address ZIP/Postal Code
2. Enter your account number as it appears on your water bill. Don't have a copy of your water bill? Contact your utility.

SAMPLE WATER BILL		
SERVICE AREA	SERVICE LOCATION	ACCOUNT NUMBER
0000000000	0000000000000000	0000000000000000
ISSUE DATE	CURRENT CHARGE	
0000000000	000.00	

3. Enter and confirm your email address.
4. Create and confirm your password.
5. Read and accept the Terms of Use.
6. Verify your email address in the confirmation email.
7. Enjoy using EyeOnWater!

A Service or Billing ZIP/Postal Code

Account Number

B Enter your Account Number

Some utilities use a customer number, others don't hyphens, leading zeros and non-numeric characters. When in doubt, consult your utility to learn which number to use when creating an EyeOnWater account.

C

Already have an account? [Sign in here.](#)

1. From the [signup web page](#), enter your service or billing area ZIP or Postal Code in the field labeled (A) in the image above.
2. Enter your account number on your water bill in the field labeled (B) in the image above.
3. Click Next (C).
4. Enter your email address.
5. Create and confirm a password.
6. Passwords must be a minimum of 8 characters and no longer than 16 characters. The best passwords are easy to remember and difficult to guess. We suggest using a simple phrase or life-long goal as the basis of your password. Remove spaces, randomly capitalize letters, and include at least one number.
7. You will get a confirmation email from Badger Meter, Inc. Verify your email address by clicking on the link in the confirmation email. If you use your email to log into EyeOnWater accounts for more than one water utility, you may receive more than one reset password email.

If you have more than one water account with your utility and want to link them all to your EyeOnWater dashboard, please contact your utility.