

As per City Ordinance Ch. 21 – Utility Services Sec 21-1 (a). Utility Bills are due 19 days from the billing date. There is a six-day extension after the due date. Any past due amount requires immediate payment of the total bill.

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**Utility Bills can be paid in one of the following ways:**

- Utility Bills can be paid by **DIRECT PAYMENT** free of charge: **RECOMMENDED**
  - (Payments are drafted against your bank account).
  - Obtain online [Utility Direct Debit Form](#) or pick-up in person from:

**City of Thibodaux**  
**Utility Collections Office**  
City Hall Room #102  
310 West Second St.  
Thibodaux, LA 70301

- Utility Bills can be **MAILED** to:

**City of Thibodaux**  
**Utility Collections Office**  
P.O. Box 5418  
Thibodaux, LA 70301

- Utility Bills can be paid **ONLINE**:
  - <https://thibodauxla.municipalonlinepayments.com/site/Pages/>  
(a processing fee will apply)

- Utility Bills can be paid **IN PERSON** at one of the following:

1. City Hall: 310 West Second St in Thibodaux

- Utilities Service Window in Room #102
- Utility Drive-Up Window
- Night Deposit located in front of City Hall

Utility payments picked up at 8 a.m. daily; all payments dropped after 8 a.m. are posted the next working day

2. Stark Complex: 1309 Canal Blvd. in Thibodaux

- Night Deposit located in front of Stark Complex

Utility payments picked up at 8 a.m. daily; all payments dropped after 8 a.m. are posted the next working day

**Forms of payment accepted: cash, checks, money orders, Visa or MasterCard**

***Collection Hours: Monday thru Friday***

**8:00 a.m. – 4:00 p.m. Inside Service Window**

**8:00 a.m. – 4:30 p.m. Drive-Up Window**

**After 4:00 P.M. all payments are posted the next business day.**