

UTILITY FEES

CURRENTLY		PROPOSED											
DESCRIPTION	CITY OF THIBODAUX		CITY OF THIBODAUX	ATMOS ENERGY	SOUTH COAST GAS	LAFOURCHE PARISH	TERREBONNE PARISH	ASSUMPTION PARISH	ST MARY PARISH	CITY OF GRETN	CITY OF FRANKLIN	CITY OF NEW IBERIA	CITY OF PLAQUEMINE
CONNECT FEE				\$30 - \$50			\$ 30	\$ 25			\$ 50	\$20 - \$30	\$ 20
ACCT TRANSFER FEE	\$ 5		\$ 20		\$ 15		\$ 30				\$ 25		\$ 10
RECONNECT FEE	\$10 PER METER		\$20 PER METER	\$30 - \$50	\$ 30	\$ 25	\$ 40		\$ 50	\$ 50	\$ 25	\$20 - \$30	\$ 15
SAME DAY (AFTER HOUR) RECONNECT FEE	\$20 PER METER		\$40 PER METER			\$ 40	\$ 30		\$ 75	\$ 100		\$ 30	\$ 20
RECONNECT FEE ON FOUND OPEN				\$55 - \$82.50		\$ 40						\$30 - \$45	
CHARGE TO REINSTALL PULLED METER 2011	\$ -		\$ 50								\$ 50		\$ 20
REPEAT VISIT FOR LEAK											\$ 20		
REQUEST RE-READ					\$ 10						\$ 5		
LATE FEE	5%		5%	5%	5%		10%		10%		10%	5%	3%
DELINQUENT FEE						\$ 30	\$ 40						
DELINQUENT FEE ON FOUND OPEN						\$ 50	\$ 40						

Prepared: 4/22/2025

UTILITY DEPOSITS

CURRENTLY			PROPOSED												
DESCRIPTION	CITY OF THIBODAUX		CITY OF THIBODAUX	ATMOS ENERGY	SOUTH COAST GAS	LAFOURCHE PARISH	TERREBONNE PARISH	ASSUMPTION PARISH	ST MARY PARISH	CITY OF GRETN	CITY OF FRANKLIN	CITY OF NEW IBERIA	CITY OF PLAQUEMINE	CITY OF GONZALES	CITY OF PORT ALLEN
WATER DEPOSIT RESIDENTIAL	\$ 25.00		\$ 50.00			\$ 50.00	\$ 50.00	\$ 40.00	\$ 40-\$130	\$ 100.00	\$ 150.00	\$ 50.00	\$35-\$50	\$ 100.00	\$ 75.00
WATER DEPOSIT RESIDENTIAL - RENTALS	\$ 50.00		\$ 75.00			\$ 75.00		\$ 75.00		\$ 175.00		\$ 90.00	\$50-\$75		
GAS DEPOSIT - RESIDENTIAL	\$ 25.00		\$ 50.00	\$ 50.00	\$ 5.00								\$ 100.00	\$ 75.00	\$ 125.00
GAS DEPOSIT RESIDENTIAL - RENTALS	\$ 50.00		\$ 75.00		\$ 60.00								\$ 100.00		

Prepared: 4/22/2025

City of Thibodaux - Water Deposits Commercial Currently				CITY OF THIBODAUX <i>PROPOSED by SIZE</i>	Water	LAFOURCHE PARISH	TERREBONNE PARISH	CITY OF GRETN	CITY OF FRANKLIN	CITY OF NEW IBERIA	CITY OF PLAQUEMINE	CITY OF PORT ALLEN
Commercial (Office)	\$	55	\$ 250	1" Meters	\$ 150	\$ 300	\$ 250	\$ 250	2 TIMES BILL	\$ 100	\$ 200	
Commercial (Small Business)	\$	100	\$ 250	1 1/2" Meters	\$ 300		\$ 275					
Commercial (Food and/or Liquor Served)	\$	250	\$ 350	2" Meters	\$ 500	\$ 1,000	\$ 300					
All other deposits	\$	55	\$ 500	3" Meters	\$ 750	\$ 1,000						
			\$ 750	4" Meters	\$ 1,000	\$ 1,000						
			\$ 1,000	Over 4" Meters								
City of Thibodaux - Gas Deposits Commercial Currently				CITY OF THIBODAUX	ATMOS ENERGY		CITY OF PLAQUEMINE	CITY OF PORT ALLEN	West Baton Rouge			
Commercial (Office)	\$	55	\$ 500	2 TIMES BILL, but not less than \$75		\$ 125	\$ 200	\$ 200				
Commercial (Small Business)	\$	100										
Commercial (Food and/or Liquor Served)	\$	250										
All other deposits	\$	55										

These businesses including others like West Baton Rouge charge an initial deposit and then re-evaluate the deposit within 12 months. If their highest bill in the 12 months or average of 6 months is higher than that Initial deposit, then that highest bill amount is added to the deposit. For example, if the initial deposit is \$200 and the highest bill in 12 months is \$400 then the business has to add an additional \$400 to the deposit making the deposit \$600 total

BAD DEBT ACCOUNTS

	2001 & prior	2002-2014	2015 - present		
Water	24,328.61	31,900.30	62,914.78	119,143.69	
Sewer	49,998.58	27,657.28	53,289.77	130,945.63	
Gas	123,706.57	40,478.68	19,784.69	183,969.94	
Garbage	57,257.18	25,273.29	43,487.83	126,018.30	
Other	8,548.45	130.72	316.52	8,995.69	569,073.25
	263,839.39	125,440.27	179,793.59		
	389,279.66	Past Limitation	569,073.25		

Current Chapter 21 Sections being Amended:

ARTICLE I. IN GENERAL

Sec. 21-1. - Utility collection procedures.

(a) Utility accounts with the city are payable upon receipt of bill. A five (5) per cent delinquency charge shall be assessed on accounts nineteen (19) days from billing date.

(b) The procedure as to delinquent accounts shall be as follows:

(1) Twenty (20) days from billing date, delinquent notice sent to customer.

(2) Twenty-five (25) days from billing date, utility services will be disconnected unless account is paid in full or satisfactory arrangements are made with the director of finance.

(3) Under no circumstances shall utility service be granted to customers with prior past due and delinquent utility accounts.

(4) A processing fee of ten dollars (\$10.00) per meter shall be applied to accounts not paid by 4:00 p.m. on the due date stated on the delinquent notice. An additional service fee of twenty dollars (\$20.00) will apply for reconnect services requested by the customer on the same day as disconnection occurs.

(5) Transfer fee, five dollars (\$5.00) per meter.

(Ord. No. 347, § 6, 3-26-35; Ord. No. 384, § 1, 12-3-41; Ord. No. 843, §§ A—C, 12-16-75; Ord. No. 847, § B, 2-3-76; Ord. No. 1519, 1-16-90; Ord. No. 1536, 7-17-90; Ord. No. 2477, 9-15-09; Ord. No. 2712, 1-7-14)

Sec. 21-2. - Deposit for service by nonowners and commercial establishments—Required; amount.

(a) Each application for utility services from nonowners of property to be serviced with water or gas from the municipal utility department must be accompanied by a security deposit of fifty dollars (\$50.00) for each service.

(b) Each application for gas and water services for all department stores, large grocery stores, bars, lounges, restaurants, and service stations with the city utilities department must be accompanied by a security deposit of two hundred fifty dollars (\$250.00) for each service. Any application for gas and water for any business with multiple locations within the city must be accompanied by a security deposit as outlined hereinabove plus an additional deposit of one hundred dollars (\$100.00) per service for each additional location.

(c)Each application for gas and water services for all beauty salons, barber shops and small grocery stores with the utilities department of the city must be accompanied by a security deposit of one hundred dollars (\$100.00) for each service.

(d)Each application for gas and water services for all other commercial establishments not specifically mentioned herein with the utilities department of the city must be accompanied by a security deposit of fifty-five dollars (\$55.00) for each service.

(e)Owners of multiple rental properties may apply for a master account which will allow the said owners to keep city utility services open and active while the properties may be vacant. The application for such a master account must be accompanied by a security deposit of two hundred fifty dollars (\$250.00). Said owners shall be responsible for payment of utility services billed to the individual accounts while those properties are vacant.

(Ord. No. 476, § 1, 1-19-54; 786, §§ 1, 2, 9-26-73; Ord. No. 1357, 7-1-86; Ord. No. 1520, 1-16-90; Ord. No. 1758, 2-6-96; Ord. No. 2554, 3-1-11)

Sec. 21-3. - Same—Purpose.

The above deposit shall be retained by the city as security for the payment of any utility bill which the applicant might owe to the city at the time the utility services are discontinued.

(Ord. No. 476, § 2, 1-19-54; Ord. No. 786, § 3, 9-26-73)

ARTICLE II. GAS

Sec. 21-16. - Meter deposit—Property owners.

Before the gas shall be turned on to any premises, application must be made at the office of the director of finance by the owner or his/her authorized agent. The applicant will at the same time be required to pay a deposit of twenty-five dollars (\$25.00) for each meter. This amount will be refunded to the applicant only upon surrender of the meter in good condition and payment of all bills due for natural gas.

(Ord. No. 382, § 4, 10-28-41; Ord. No. 1756, 2-6-96)

Sec. 21-23. - Billings, meter readings, turn-off charge.

All bills will be delivered to the premises where the gas is consumed, unless a request is filed in the office of the trustee of finance to deliver elsewhere. As long as the gas is open the minimum charge in all cases will be made, whether any gas is consumed or not. Bills will be rendered monthly except when the gas is ordered closed; in which event, the bills will be rendered up to date of closing, in no case however, will a bill be made for less than the minimum. Should any consumer desire to have the gas turned off during the summer months, no monthly minimum will be charged, but a fee of one dollar will be charged to re-

connect the meter at any future date. It shall be the duty of the inspector for the gas service department to see that all meters are read once each month in the latter part of the month, and he shall endeavor to read the meters so that each reading will cover one month's service. He shall place the readings in the hands of the trustee of finance as soon as the meters are read. Bills shall be due and payable at the office of the trustee of finance. Failure to receive a bill shall not exempt any consumer from the provisions of this rule.

(Ord. No. 382, § 11, 10-28-41)

ARTICLE III. WATER

Sec. 21-31. - Turning on water, conditions precedent, by whom connections made; tampering with stop cock.

Before the water shall be turned on to the owner of any premises, application must be made at the office of the director of finance, by the owner or his/her authorized agent, on blanks provided for this purpose, setting forth clearly the purposes for which the water is desired, and any other pertinent data which may be required. The applicant will at the same time be required to pay a deposit of twenty-five dollars (\$25.00) for each meter. All connections between the water mains of the city and those of the consumer will be made by the city. For this connection the city will furnish all necessary pipes, corporation cocks, goosenecks, curb cocks, meter boxes; will install the meter free of cost of the consumer; and will maintain such meter in operative condition. Should the consumer or his agent attempt to use the stop cock and break it or cause it to leak, the city shall repair same and the consumer shall pay all charges with such charges to be paid before the water service is returned to the consumer.

(Ord. No. 317, § 5, 11-21-30; Ord. No. 1757, 2-6-96)

Sec. 21-40. - Billings, meter readings.

All bills will be delivered to the premises where the water is consumed, unless a request is filed in the office of the director of finance, to deliver elsewhere. As long as the water is open, the service charge will in all cases be made, regardless of whether any water is consumed. Bills will be rendered monthly except when water is ordered closed, in which event, the bill will be rendered up to date of closing. It shall be the duty of the superintendent to see that all meters are read once each month in the latter part of the month. He shall endeavor to read the meters so that each reading will cover one (1) month's service. He shall place the readings in the hands of the director of finance as soon as the meters are read, and bills shall be payable at the office of the director of finance. Failure to receive a bill shall not exempt consumers from the provision of this rule.

(Ord. No. 317, § 14, 11-21-30)